



## **NOTICE OF COUNTRYWIDE METER VERIFICATION EXERCISE**

Further to our previous communication, we shall roll out a two-month countrywide meter verification and revenue protection exercise from Monday 1st August 2022.

The exercise will afford us an opportunity to appreciate the challenges which our customers face with our meters and will help us to enhance service delivery.

During the exercise, a team of assigned ESCOM employees shall visit households and establishments that use electricity to verify meter account details and meter functionality.

We, therefore, urge our customers to cooperate with the assigned employees who will visit households and establishments during work hours across the country by granting them access to premises and assisting them with meter account information when they seek clarification.

The assigned ESCOM employees carrying out this exercise will be identified through use of branded ESCOM motor vehicles and ESCOM identification cards.

For more information, contact (below) assigned supervisors of the exercise from Monday to Friday during work hours 7:30am to 5:00pm:

Name	Region	Contact
Mr D. Kamanga	South	0888 313 111
Mr. O. Mmangisa	Centre	0888 354 493
Mr. F. Kapindula	North	0888 874 386

**MANAGEMENT**

**29TH JULY 2022**



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